

LEAN activities in research administration

– seen through the lens of leadership

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UNIVERSITY OF COPENHAGEN

About the Faculty

SUND is among the largest faculties of its kind in Europe



3,350
employees



1,891
scientists



7,754
students



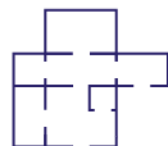
1,626
PhD students



No. 2
university among the
Nordic countries within
Life Science and
Medicine in 2015



DKK **2,978** million
turnover



302,000 m²
building floor space



11
departments



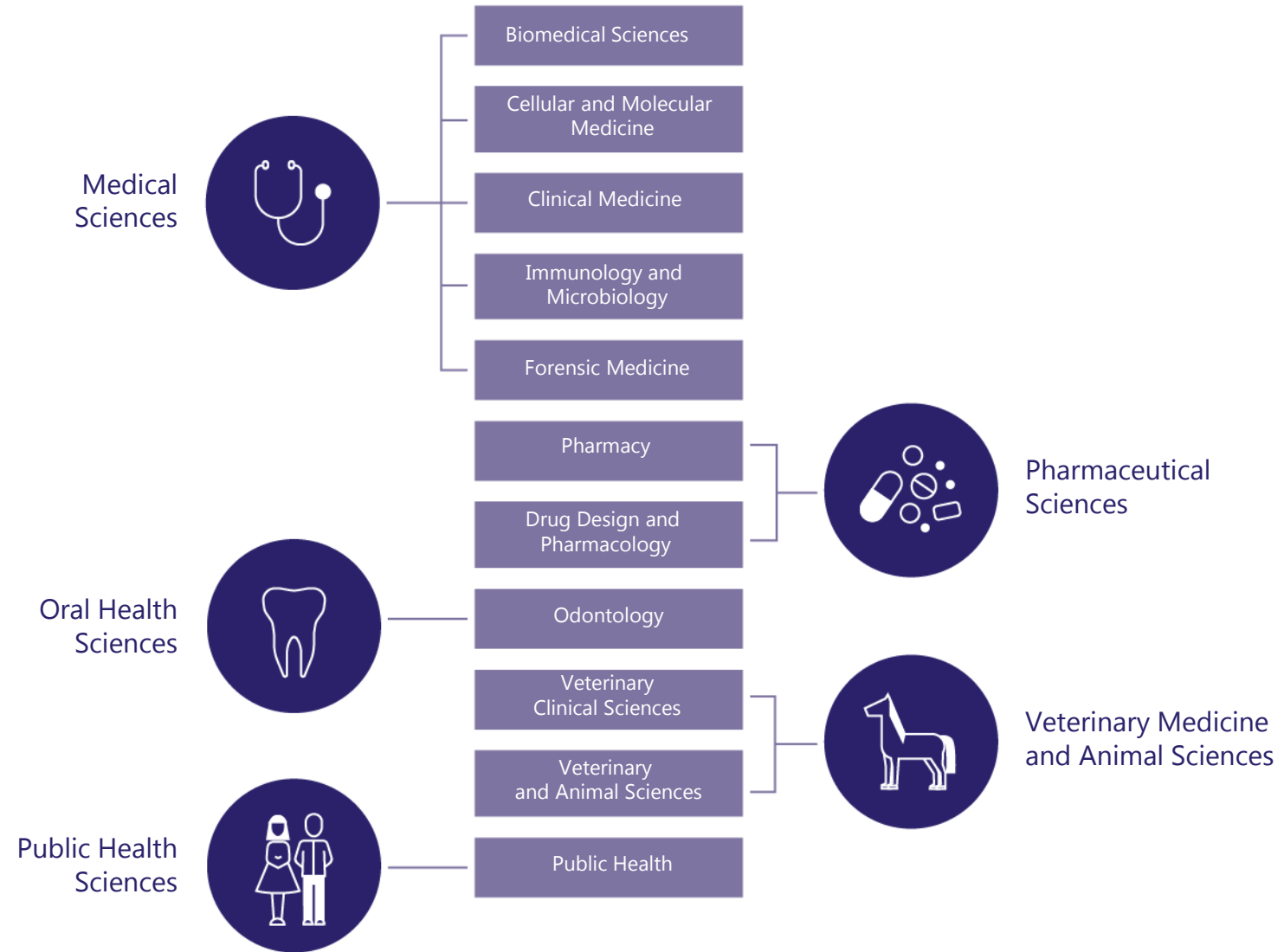
3
teaching hospitals



40,000
patients treated
each year

Source: SUND Research and Innovation (Employees 2016, scientists 2016, PhD students 2016), SUND Student Affairs (Students 2016), QS World University Ranking, Life Science and Medicine 2016, SUND Campus Service (m2 2016) and SUND Budget (Turnover 2015)

11 Departments



My portfolio



Examples of our work

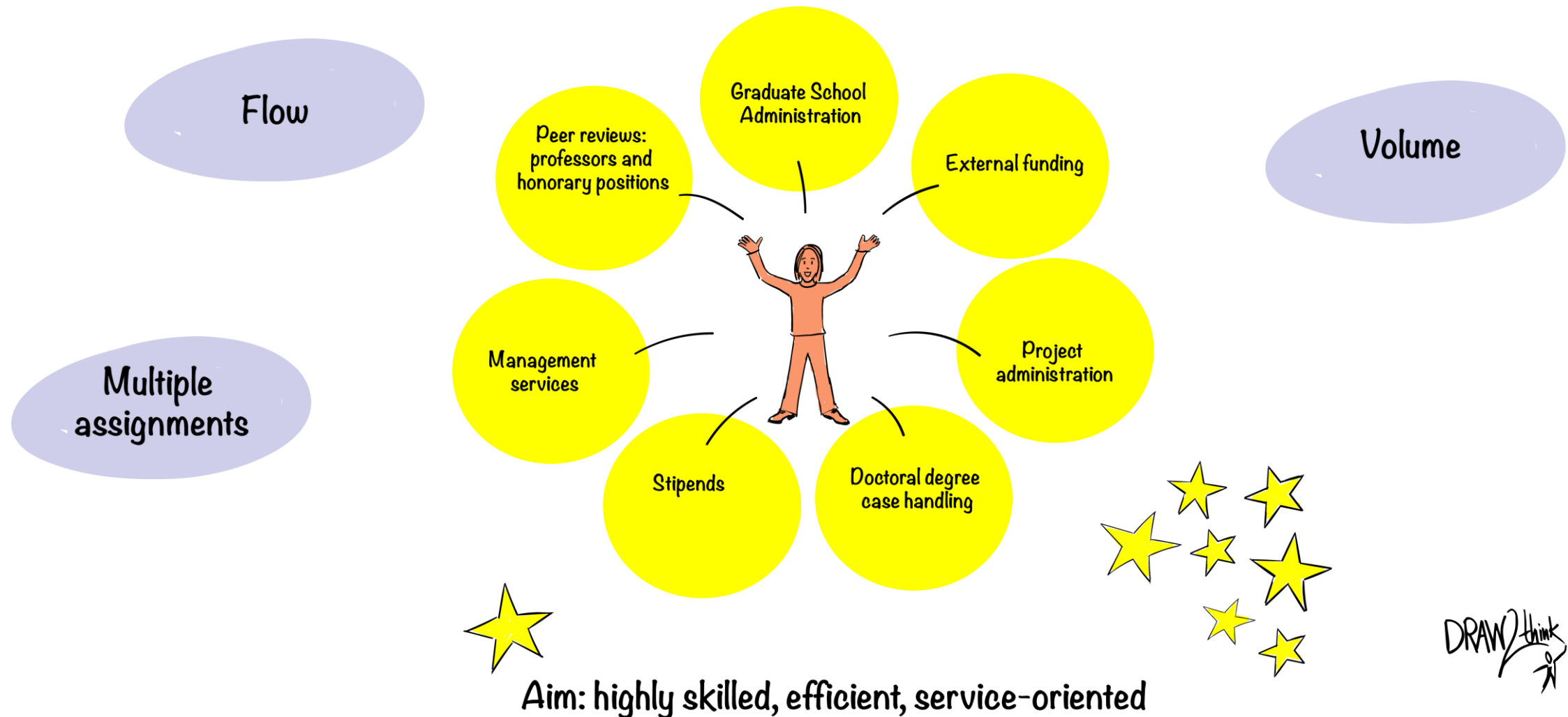
- Graduate education (enrolments, course admin, peer reviews etc.)
- Project administration
- Financial accounting, budgeting, invoicing, stipends, honorarium and travel expenses
- External funding (grant writing support, newsletters, webportal, networks)
- Management services (infrastructure, data management guidelines, RCR, research assessment etc.)
- Management information (external funding, academic staff, bibliometrics, innovation, industry collaboration etc.).

Graduate School

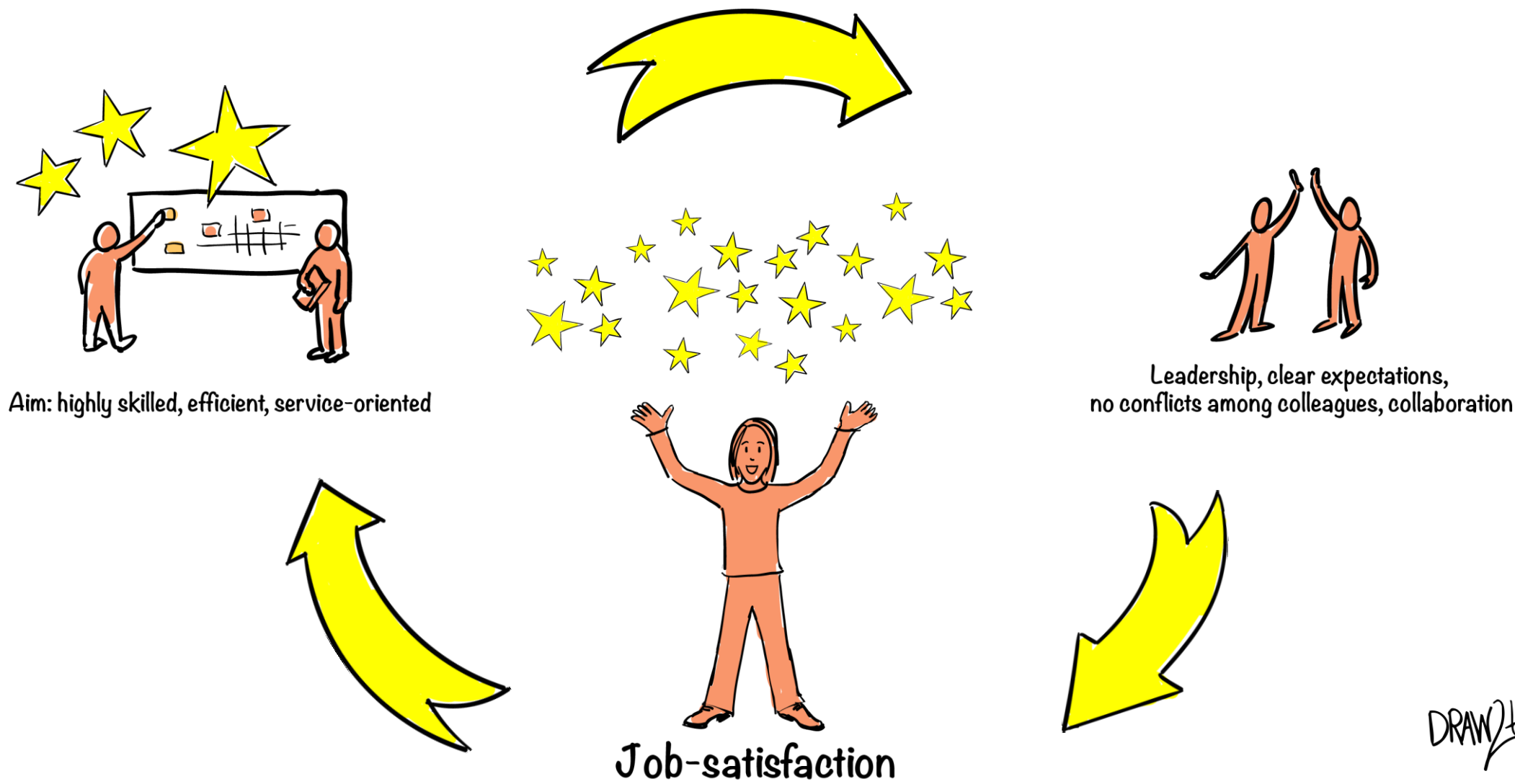
Research support

Innovation and
industry
collaboration
support

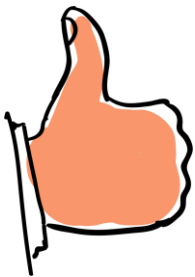
What processes do we "LEAN"?



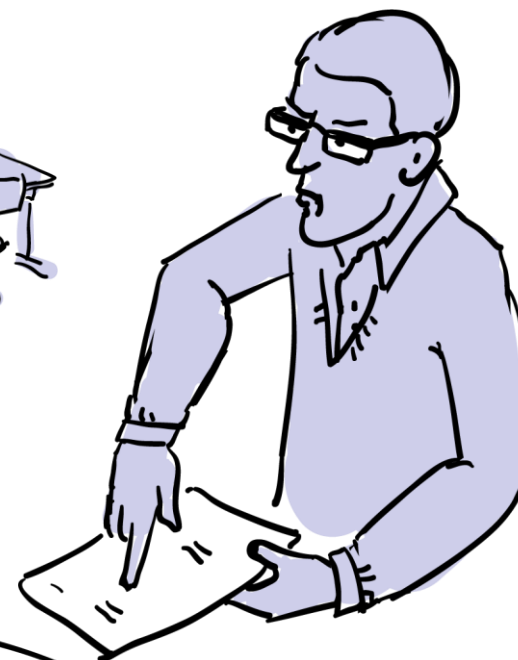
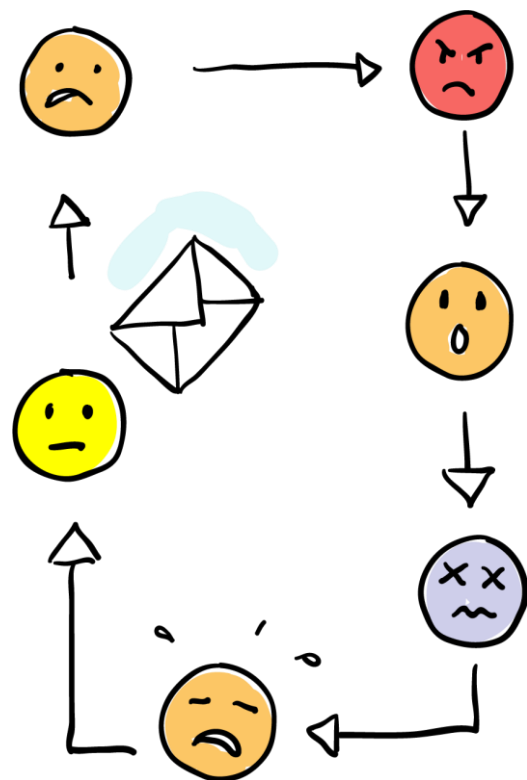
Our goal



What do you think is difficult about working with LEAN principles?



At the beginning



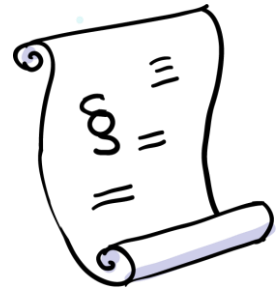
What happens to people and behaviour?



What did we come from?



What was needed?



Rules and regulations



Teamwork



Responsibility



Upgraded competences

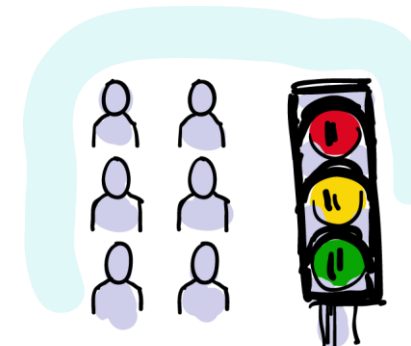
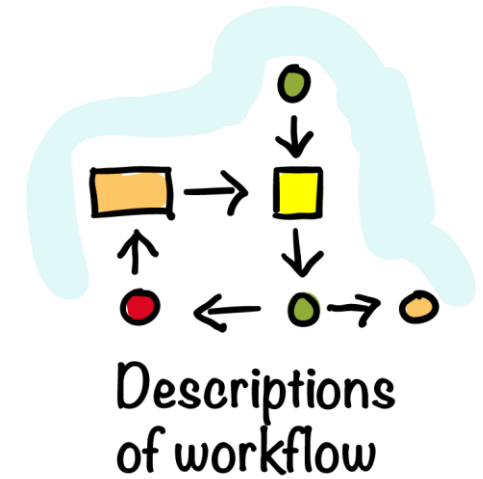
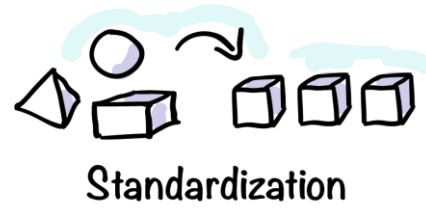


Cases prioritized



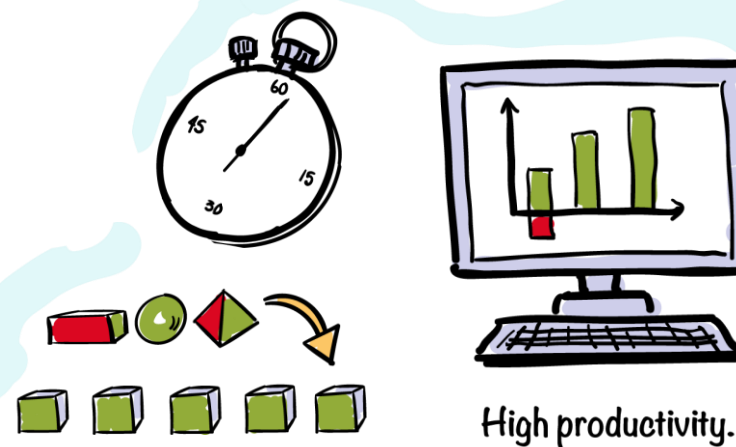
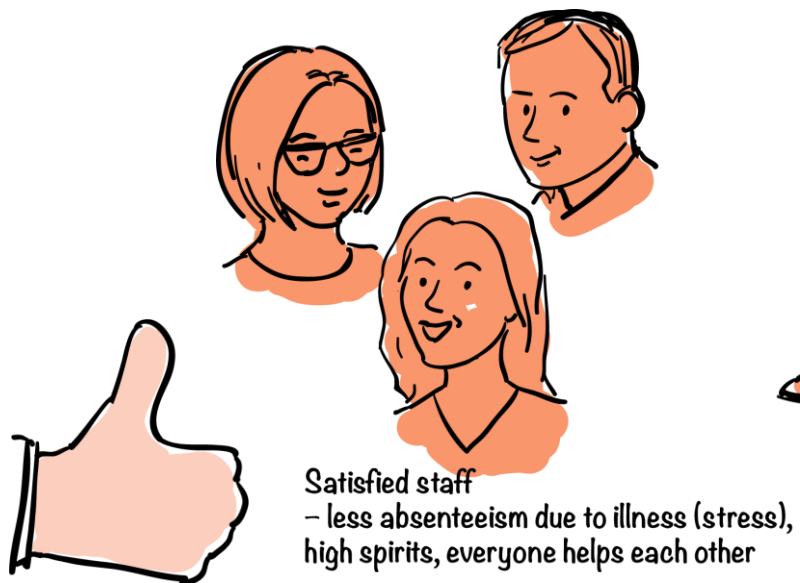
Shared success

What tools do we utilise?



Portfolio indicators

What results did we achieve?

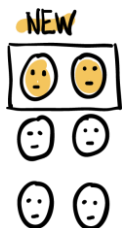
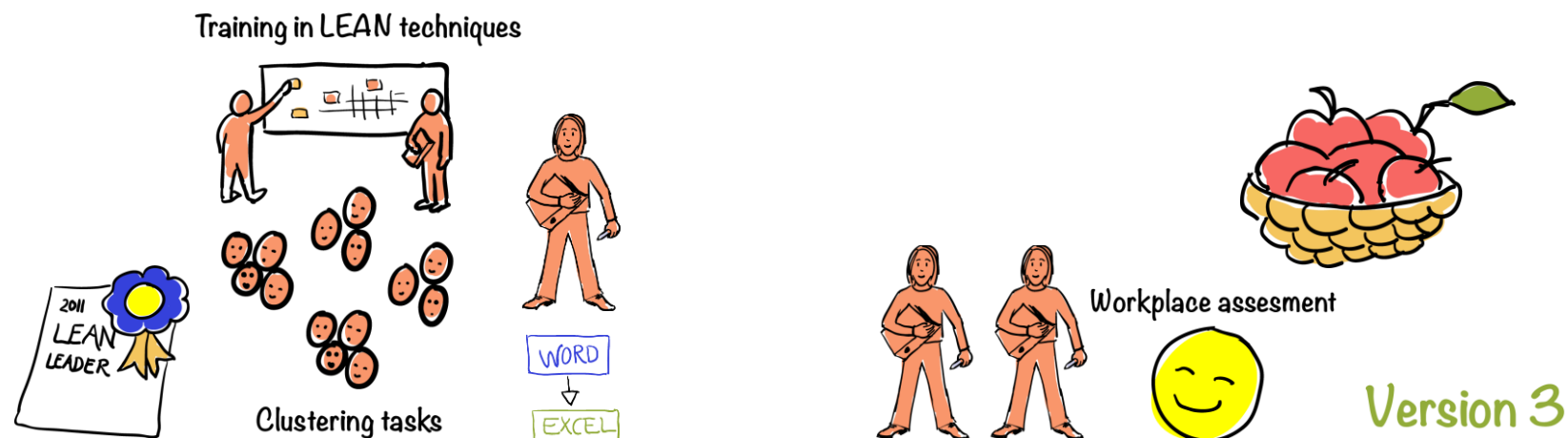


What do you think about
the principles of LEAN now?



Perspectives

"....ohhh, but this isn't LEAN – it just makes sense!"

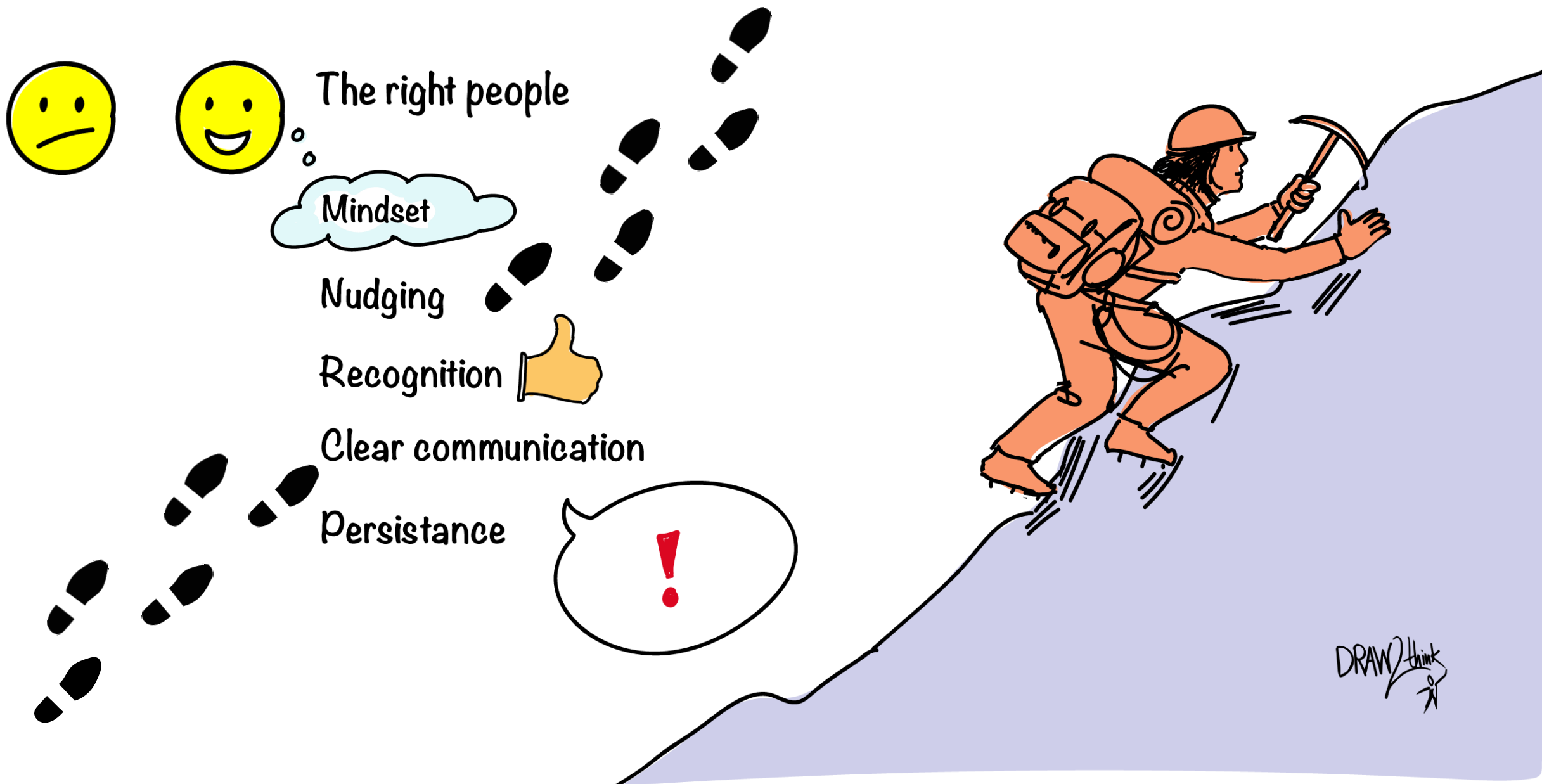


The leadership assignment



Doing more
with less
and doing it
better

What it takes



The leadership challenge for the future

26/04/2018

18

