

## Why capture research impact?

#### 1. Value for money

Policymakers want to prove the value of university research

### 2. Funding

• Research funding agencies need evidence of impact

### 3. Strategy

Integral part of the University's research culture and strategy

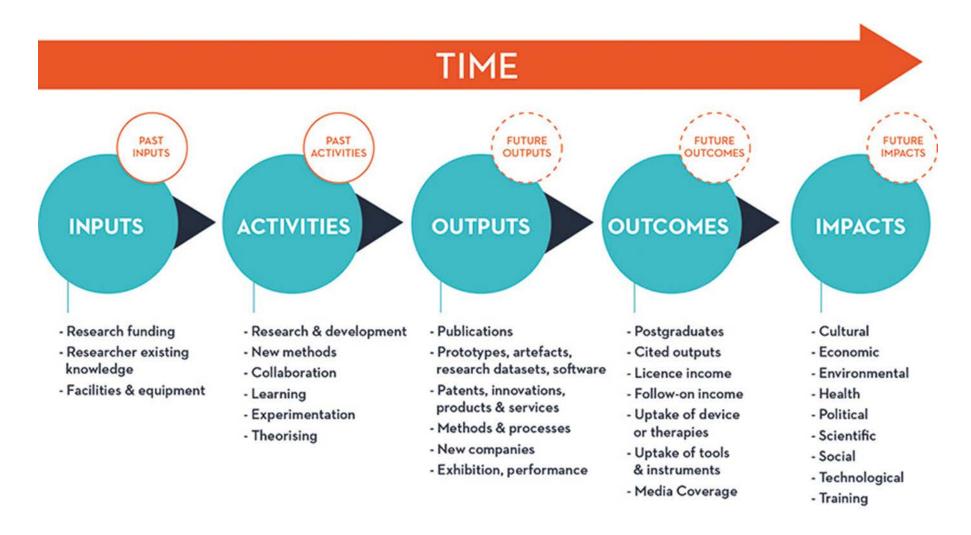
## What is research impact?

Anna Augustyniak
University College Dublin

## What is research impact?



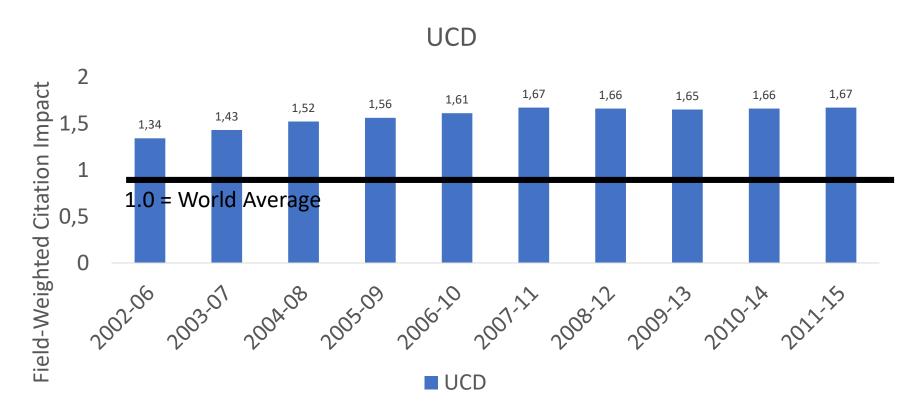
## Research impact as a journey



## Can Measure Academic Impact

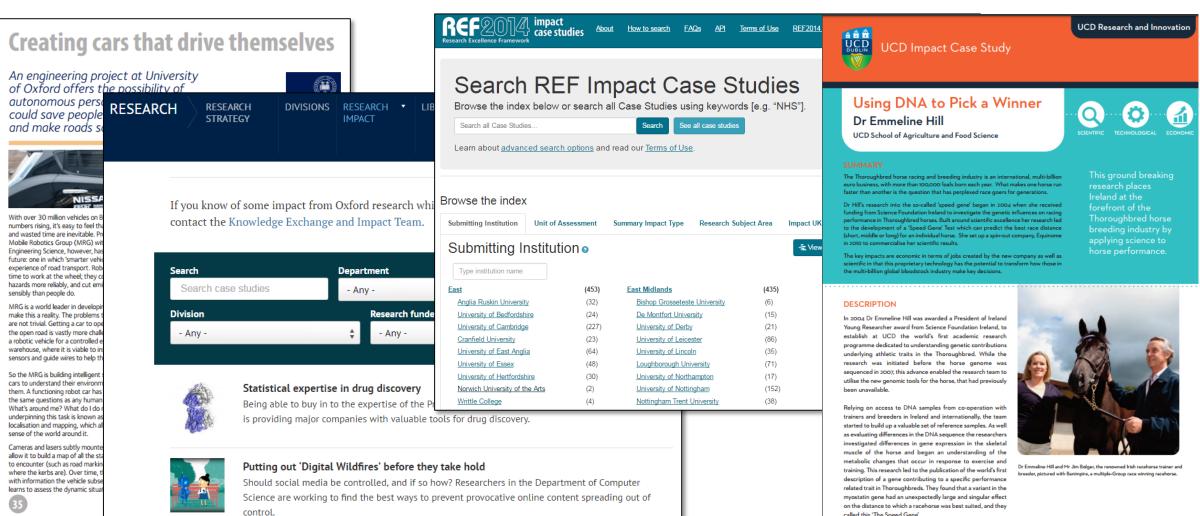
67%

Above world average in 2011-2015



Source: Elsevier SciVal

## How to capture Economic & Societal Impact?



## IMPACT SUPPORTS AND RESOURCES

#### Plan

#### **Activity:**

Guidance on developing impact plans and statements for proposals.

#### **Tools:**

- UCD Impact Planning Canvas
- UCD Impact Canvas Video
- UCD Impact Canvas Worked Examples
- UCD Impact Planning Guide

#### **Examples:**

- SFI Centres Proposal
- SFI Professorship Proposal

#### Capture

#### **Activity:**

Capture inputs, activities and datasets.

Prepare for publication.
Promote and disseminate.

#### **Tools:**

 UCD Impact Case Study Template

## Communicate & Monitor

#### **Activity:**

Communicate and monitor impact.

#### Tools:

- Sample UCD Case Studies
- UK REF Case Studies
- SciVal Reports
- Altmetric for Institutions
- UCD Promote Your Research Website and Guide
- Google Analytics



## UCD IMPACT PLANNING CANVAS

Plan

CHALLENGE

What are the key research
challenges/problems that
need to be addressed?



#### RESPONSE

How does your research plan respond to the challenge(s)?

UNIQUE VALUE PROPOSITION What unique value will your research results bring to each beneficiary?



How will you reach and engage with the beneficiaries during your research programme?

5



1



What resources and collaborators do you need to put in place to deliver?

8

4



What metrics and related time frames will you use to demonstrate impact?

7

3

FUNDING
What is your fund

What is your funding roadmap to enable this research programme?



#### POTENTIAL IMPACT

What potential impact(s) will your research have? Cultural, Economic, Environmental, Health, Political, Scientific, Social, Technological, Training

9

6

## Canvas Worked Examples

#### Plan

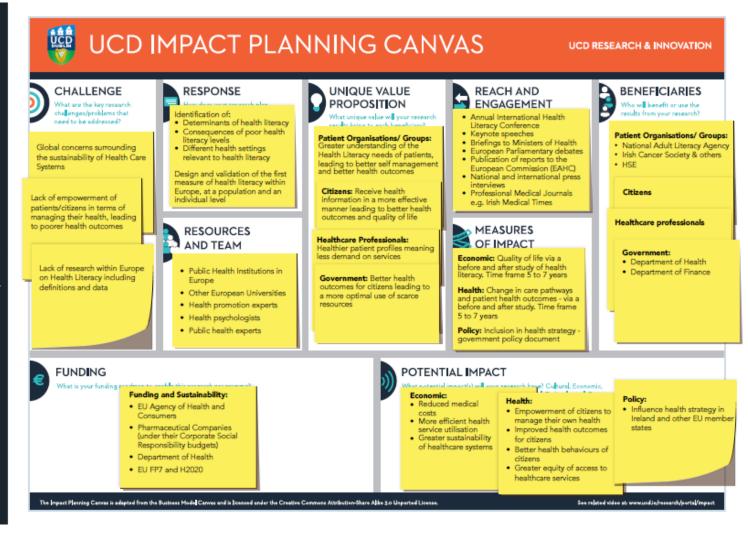
## IMPACT CANVAS EXAMPLE: HEALTH LITERACY

Dr Gerardine Doyle is a Senior Lecturer in Accounting and Tax in the UCD College of Business.

Gerardine's research is interdisciplinary spanning the disciplines of accounting, taxation, economics, medicine, public health and sociology. Gerardine has been Principal Investigator in the conduct of large inter-disciplinary EU funded comparative research projects that have addressed key health policy and societal challenges.

Gerardine was the principal investigator for Ireland on a study of health literacy across eight European countries (HLS-EU) funded by the European Agency for Health and Consumers (2009-2012).

The European Health Literacy Survey is the first ever pan-European study of health literacy. The study aimed to extend our understanding of the concept of health literacy, moving beyond the clinical setting to include health literacy in the context of disease prevention and health promotion. The study sought to enhance our understanding of the consequences of low levels of health literacy for citizens and for the state. The study generated first time population data on health literacy in eight European countries -Austria, Bulgaria, Germany, Greece, Ireland, The Netherlands, Poland and Spain.



## Capture

ÜÇ.	UCD Impact Case Study Template UCD Research & Innovation					
1	Researcher(s) Name:					
2	Name of School (and Institute where applicable):					
3	Types of Impact (Maximum of 3):					
	Most research projects will have impacts in multiple areas. Please tick all that apply to your research					
	□ Academic □ Cultural □ Economic □ Environmental □ Health □ Political □ Scientific □ Social □ Training					
4	Title of Case Study: Strong, easy to understand title expressed in layman's terms that draws in the reader.					
5	Images: (1 - 3 high quality images)  Please provide 1 - 3 images to depict how their research is making a difference to society, the economy or other research.					
	Please ensure that the relevant permissions have been sought, copyright is not infringed and that any necessary release forms have been signed.					
6	Research Description (maximum 250 words):					
	This section provides details of what research was undertaken, in what timeframe and by whom (include collaborators). It should outline the key research insights or findings that underpinned the impact achieved (to be described in next section below).					
7	Summary of the Impact (maximum 500 words):					
	This section should provide a narrative, with supporting evidence, to explain:					
	<ul> <li>How the research underpinned made a distinct and material contribution to the impact.</li> <li>The nature and extent of the impact.</li> </ul>					
	Be as clear as possible about exactly WHAT the impact was, adding some sort of precise quantification wherever possible. Numeric data and indicators need to be meaningful and contextualised to clearly					

## Case Study Template

Types of impact

Title of Case Study

**Images** 

Research description

Summary of impact What, Who, Where, When

References to research & impact

support the case being made (not used as a substitute for a clear narrative). Avoid generalised or

exaggerated statements about impact.

Clearly identify specifically WHO has benefited from the work or which groups/organisations have changed something as a result of it (bear in mind that this may include 'intermediary' organisations as well as your intended 'end users' or audiences). It can be useful to indicate the numbers of people impacted and WHEN these impacts occurred. Also relevant is WHERE the impact has occurred, particularly whether the impact is local, national and/or international in scope.

Case studies can be brought to life with greater resonance by including quotes that illustrate the impact significant credibility is added if these quotes are from people with high profile and relevant job titles.

#### Research References:

Include references, web links, grant information, awards, reviews, peer review or other quality assurance processes. If referencing publications, please include the link to the publication and the Digital Object Identifier (DOI).

## Types of Impact

Communicate & Monitor

#### **CULTURAL**



Contribution to understanding of ideas and reality, values and beliefs.

#### **ECONOMIC**



Contribution to the sale price of products, a firm's costs and revenues (micro level), and economic returns either through economic growth or productivity growth (macro level).

#### ENVIRONMENTAL 🦛



Contribution to the management of the environment, for example, natural resources, environmental pollution, climate and meteorology.

#### **HEALTH**



Contribution to public health, life expectancy, prevention of illnesses and quality of life.

#### POLITICAL



Contribution to how policy makers act and how policies are constructed and to political stability.

#### **SCIENTIFIC**



Contribution to the subsequent progress of knowledge, the formation of disciplines, training and capacity building.

#### SOCIAL



Contribution to community welfare, quality of life, behaviour, practices and activities of people and groups.

#### TECHNOLOGICAL 🌣

Contribution to the creation of product, process and service innovations.

#### **TRAINING**



Contribution to curricula, pedagogical tools, qualifications

## **Case Study Examples**

Communicate & Monitor







UCD Impact Case Study

UCD Research and Innovation



Gathered and optimised impact case studies with academics from all UCD colleges

## An example form Arts & Humanities

Communicate & Monitor



Adobe Acrobat Document



**UCD** Research and Innovation

## Remembering and Commemorating the Irish Famine

Dr Emily Mark-FitzGerald
UCD School of Art History and Cultural Policy







#### UMMARY

Dr Emily Mark-FitzGerald's research explores the history of the 1840s Irish Famine in visual representation, commemoration, and cultural memory from the 19th century until the present, across Ireland and the nations of its diaspora. Her work has included the first extensive global survey of community and national responses to the Famine's 150th anniversary in the 1990s, documenting more than 140 Famine memorials worldwide. By outlining why these memories matter and to whom, her research offers an innovative look at a well-known migration history, and explores how a now-global ethnic community redefines itself through acts of public memory and representation. This research impacts upon four primary groups: academics, policy-makers, museum and heritage professionals, and Irish diaspora community groups, in addition to the wider public.

Dr Mark-Fitzgerald advises commemorative project groups on protocols concerning the commissioning of public monuments, and is a Core Advisory Board member of the International Network of Irish Famine Studies.

#### RESEARCH DESCRIPTION

As the watershed event of 19th century Ireland, the Famine's political and social impacts profoundly shaped modern Ireland and the nations of its diaspora. Yet not until the 150th anniversary of the Famine in the 1990s did it receive widespread commemorative attention, with more than one hundred monuments newly constructed across Ireland, Northern Ireland and beyond.

Whether at small or large scale, these commemorative monuments offer unique insight into the interplay between Irish history, memory, and heritage. The work of commemorative committees, fundraising activities, commissioning of artists, physical construction of the works,





# Embedding a University-wide Culture of Research Impact – Key Initiatives

Liam Cleere

University College Dublin

## Impact work programme

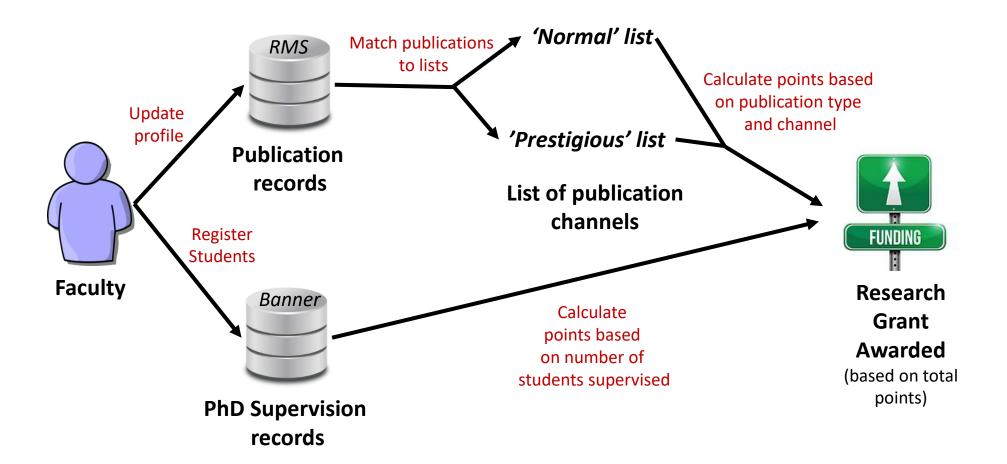
2015 2016 2017 2018 2019 1. Excellence Framework 2. Enhance Academic Impact 3. Capture & Communicate **Economic & Societal Impact** 4. Evaluate Impact

#### 1. Excellence Framework

o achieve this visio	on we will pursue ten key object	tives							
		ed Measures (Colu		en directly fro	om the UCD Strategi			Current Version Total KPIs: 33 Total MIs: 81	-
Proposed	Comparator group of V     Reser	Vorld Top 200 Universe the right to subs	ersities to be i	identified for more approp	riate measures beco	e data are available to do so. ome available	KPI / Mgt Informati	Reporting	
Measures	Metrics quality, quantity and impa	defined	Source	Availability	Benchmark	Note	08	Levels	Updated
CD Strategy 20 Further develop a	015 – 2020 states: Iready-strong portfolio of innov	ation programmes, pate	ent developmen	t, spin-out com	panies and technology t	transfer. seding those of a comparator group o	f world top 1	00 universities.	
Research quantity	Publication Volume	Scopus Documents: 2010-2014 13,950	Scopus/SciVal	Available	Comparator group of world top 200 universities	Recognise disciplinary norms Investigate possibility of normalising by number of academic staff taking note of the difficulty in obtaining a standard definition of academic staff for benchmarking purposes	KPI	Institution, College, Schools	Quarterly
	PhD students (Incoming new entrants)		Banner	Available	Irish Comparisons available through HEA.	Leading Indicator	KPI	Institution, College,	
	Research Awards: Externally Funded Research Awards Value per year	2013/14: J114m	UCD Research (RMS Grants)	Available	HEA Website (Uni Profiles) / Grant Thornton Report	Leading Indicator Compare Irish Universities Question if this is a research impact measure	KPI	Institution, College, Schools	Quarterly
Research Impact	Field-Weighted Citation Impact	SciVal FWCI 2010-2014: 2010-2014: 1.62	Scopus/SciVal	Available	Comparator group of world top 200 universities	Not clear that we need both citation volume and FWCl as KPIs	KPI	Institution, College, Schools	Quarterly
Recognise high quality work that is not captured by quantitative metrics.	Track esteem indicators and transformative contributions (Societal Impact)	Altmetric mentions per article: 6.37 (3 year total)	Altmetric	Available	Comparator group of world top 200 universities Altmetric will allow comparison with other institutions.	Altmetrics is a developing tool and is a very incomplete measure here. Mention of delivering impact economically, socially, culturally and in the formation of public policy. Further investigative work needs to be carried out to evaluate the usefulness of Altmetrics. To be included tentatively will be replaced if an alternative more appropriate tool or measure is found. Usefulness will be in tracking changes over time and against a comparator group of institutions.	КРІ	Institution, College, Schools	Quarterly
	Prestigious research awards: ERC	ERCs	UCD Reserch	Available		ERC awards	KPI	Institution	Annually
Innovation	Number of new Spin outs (2014)	4	UCD Nova	Available	HEA Website (Uni Profiles)	Do we protect Intellectual Property or put in public domain? Mau replace at a later date should a	KPI	Institution	Annually

**UCD Key Performance Indicators (Jan 2016)** 

#### 1. Excellence Framework



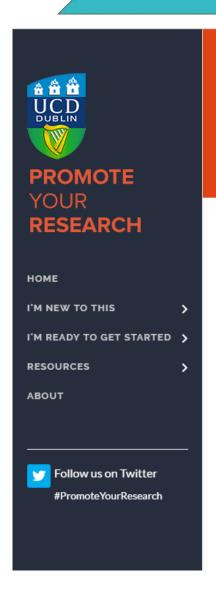
**Output-Based Research Support Scheme (Oct 2016)** 

#### 2. Enhance Academic Impact



**UCD Promote your research website (Mar 2016)** 

#### 2. Enhance Academic Impact







Optimising the discoverability of your research on the internet is a great way to enhance its visibility, citation rate and impact.

Throughout the three stages of this guide, PREPARE, PROMOTE and MONITOR, we will show how social media and online dissemination tools can be used to boost the profile of your research.



Preparing for Publication

Dissemination of publications and other Keeping track of your research output research outputs

## **Automated Twitter Feed**

1. Collection 2. RSS

3. Automated Feed to 4. Measurement Twitter via Dlvr.it



Research
Management
System – latest
publication
records added by
researchers to
RMS

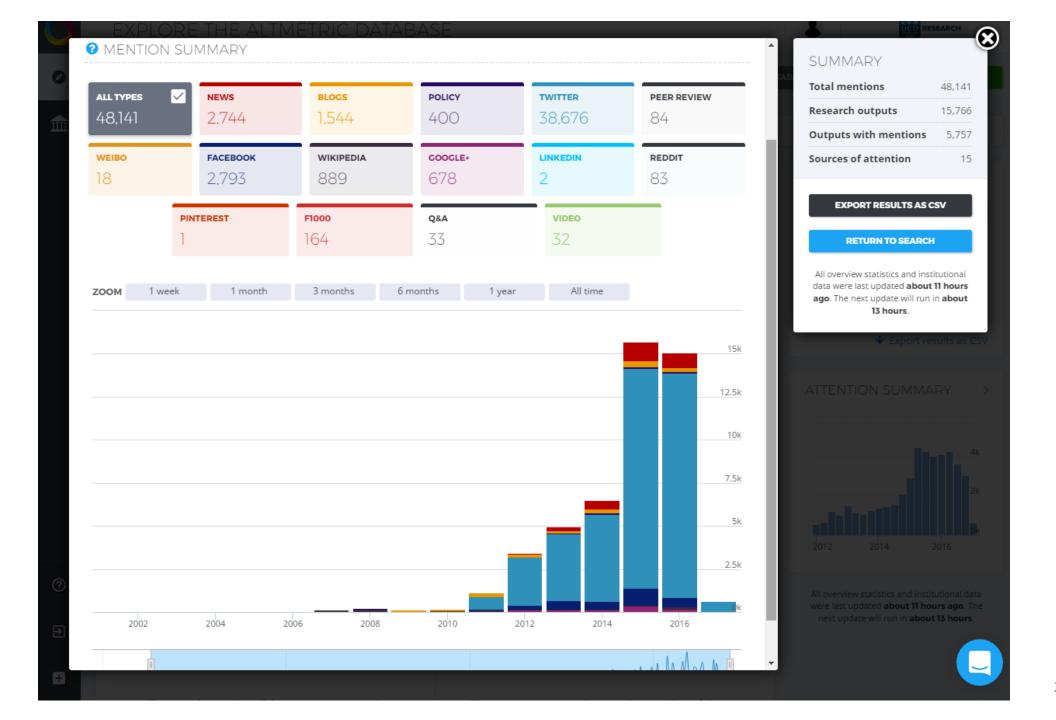
RSS publication feed generated by RMS for each School and Institute School /
Institute Twitter
Account automatically
sends out Tweet
each time a new
publication is
added to RMS

Measure effects

- via UCD's

institutional

account with Altmetric



#### 3. Capture & Communicate

#### **Economic & Societal Impact**



**UCD Impact Portal website (Jun 2016)** 

## IMPACT SUPPORTS AND RESOURCES

#### **PLAN**

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#### 4. Evaluate Impact



**Delivering Impact - The Economic, Social and Cultural Impact of UCD (Apr 2015)** 



### Focus for 2017

- Implement New Research Management Information System
- Research Impact Case Study Competition
- Impact Seminar Series
- Output-Based Research Support Scheme II
- Support Colleges and Schools on impact:
  - Impact for proposals
  - Localised metrics to aid strategies
  - Impact Planning Canvas Workshops



#### **AURORA NETWORK UNIVERSITIES**





UNIVERSITÄT
DUISBURG















#### **ABOUT THE AURORA NETWORK**

We are a community of European Universities, who share a mission to advance social good and solve global challenges - and so do our students.

Through the Aurora Network, we will:

- Share our collective best practice in being relevant, socially inclusive and diverse institutions. Access to education is at the core of our institutional missions and we will demonstrate our commitment to inclusion and diversity.
- Ensure we learn from each other in how we respond to an increasingly digitised world. Through our research, education and engagement, we will combine our expertise in how to remain relevant and resilient in the digital landscape.
- Commit to delivering research which provides solutions to societal issues locally, nationally and internationally.
- Make our university experience a lasting and meaningful one for our students. While we provide an education which other universities aspire to, we will also encourage our alumni to make a real impact in the world as truly global citizens.



## THE CHALLENGE OF MEASURING SOCIETAL IMPACT

- The view from AURORA Network members
- The view from session attendees

anothe inventor - Cirk Hamis (MK 100 touts) on touts He was in QCgn 70 m kely

## Looking at utilization possibilities through four logics



Make research available through contractual networks



Make research available through innovation processes



Make research applicable for specific stakeholders



Make research as publicly available as possible

Open platforms; X-organizational programs

Social innovation

Venture creation

IT /Service/Product innovation

Expert groups/consultant; Partnership programs
Contract education; Guidelines; Manuals
Contract research; Collaborative research; Student involvement

Ad-hoc trainings (personal)

Publish non academic ; Media presence, debates, online presence

Publish academic ; Academic education

## What are the options – a realistic view of goals



Make research available through contractual networks

Make research available through innovation processes



+

Make research applicable for specific stakeholders



Make research as publicly available as possible

Open platforms; X-organizational programs Additional resources and effort required to achieve necessary level of sustainability and value-creating outcomes

Social innovation

Venture creation

IT /Service/Product innovation

Expert groups/consultant; Partnership programs
Contract education; Guidelines; Manuals
Contract research; Collaborative research; Student involvement

Ad-hoc trainings (personal)

Publish non academic; Media presence, debates, online presence Publish academic; Academic education

## **Utilization options**

Example of utilization activities and outcomes that can be generated from research efforts









#### **Types of Activities**

Network of partners for certifications and quality control Wide spread educational/training programs Organizational development, evaluation and follow up

> Practical Tools and Processes Team development exercises Practical workshops and case building

Contract education/ research
Basic recurring training
Guidelines, manuals; On-demand training

Ad-hoc trainings (individual dependent)

Publishing (non-academic)

Further Research and academic publishing

#### Type of Effect

Facilitate organizational change

Facilitate knowledge application

Increase knowledge

Increase awareness

## The Swedish Innovation Agency Model

#### **Evaluation by an expert panel**

#### SELF-ASSESSMENT

Pilot 1
Societal interaction strategy and implementation

Pilot 2
Collaboration
activities and results

COLLABORATION PARTNER EVALUATION

Pilot 2 Inclusion of & results for cooperating partners to HEIs

**Contextual information** 

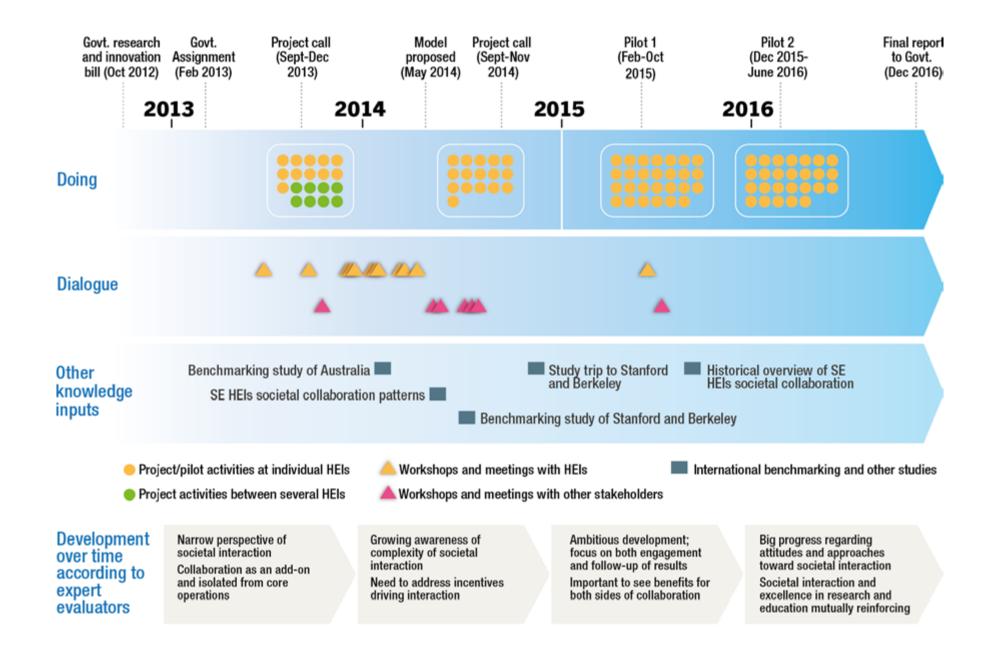


Figure 8: Overview of process for pilot calls

and results

Documentation (or other)

to validate self-assessments

Survey of collaboration partners Interviews of teams from each HEI

•	•	•			
	HEIs' Input	International Expert Panel Evaluation		Allocation of Funding	
Pilot 1 (27)	Written documentation  Background information on HEI's context  Self assessment of strategy and implementation  Documentation (or other) to validate self-assessments	Quality and performance of  • Strategy  • Implementation	Assigning rating  • Emerging  • Developed  • Well-advanced	Budget of 60 MSEK for each pilot call allocated to HEIs  Fixed amount of 500.000 SEK for each participating HEI  Remaining amount divided among HEIs based on their evaluation rating (pro-rated based on size of the HEI)	
Pilot 2 (26)	Written documentation  Description of 10 societal collaboration activities Self assessment of activities	Quality and performance of  • Activities  • Results	Assigning rating  • Good  • Very good  • Excellent	Budget of 60 MSEK for each pilot call allocated to HEIs  • Minimum 1.500.000 SEK for each HEI  • Remaining amount divided	

among HEIs based on their evaluation rating (pro-rated

based on size of the HEI)

TABLE 1. GROWING PERVERSE INCENTIVES IN ACADEMIA

Incentive	Intended effect	Actual effect
"Researchers rewarded for increased number of publications."	"Improve research productivity," provide a means of evaluating performance.	"Avalanche of" substandard, "incremental papers"; poor methods and increase in false discovery rates leading to a "natural selection of bad science" (Smaldino and Mcelreath, 2016); reduced quality of peer review
"Researchers rewarded for increased number of citations."	Reward quality work that influences others.	Extended reference lists to inflate citations; reviewers request citation of their work through peer review
"Researchers rewarded for increased grant funding."	"Ensure that research programs are funded, promote growth, generate overhead."	Increased time writing proposals and less time gathering and thinking about data. Overselling positive results and downplay of negative results.
Increase PhD student productivity	Higher school ranking and more prestige of program.	Lower standards and create oversupply of PhDs. Postdocs often required for entry-level academic positions, and PhDs hired for work MS students used to do.
Reduced teaching load for research-active faculty	Necessary to pursue additional competitive grants.	Increased demand for untenured, adjunct faculty to teach classes.
"Teachers rewarded for increased student evaluation scores."	"Improved accountability; ensure customer satisfaction."	Reduced course work, grade inflation.
"Teachers rewarded for increased student test scores."	"Improve teacher effectiveness."	"Teaching to the tests; emphasis on short-term learning."
"Departments rewarded for increasing U.S. News ranking."	"Stronger departments."	Extensive efforts to reverse engineer, game, and cheat rankings.
"Departments rewarded for increasing numbers of BS, MS, and PhD degrees granted."	"Promote efficiency; stop students from being trapped in degree programs; impress the state legislature."	"Class sizes increase; entrance requirements" decrease; reduce graduation requirements.
"Departments rewarded for increasing student credit/contact hours (SCH)."	"The university's teaching mission is fulfilled."	"SCH-maximization games are played": duplication of classes, competition for service courses.

Modified from Regehr (pers. comm., 2015) with permission.

