Vienna University Computer Center
Zentraler Informatikdienst = ZID

Information & Communication Technology for University

Sara Curtis

Overview

- ✓ The ZID
- ✓ u:account & password
- ✓ E-mail
- ✓ E-learning (Moodle)
- ✓ U:SPACE
- ✓ Wi-fi

- ✓ Online data storage/file services
- ✓ VPN
- ✓ Computer rooms
- ✓ u:print
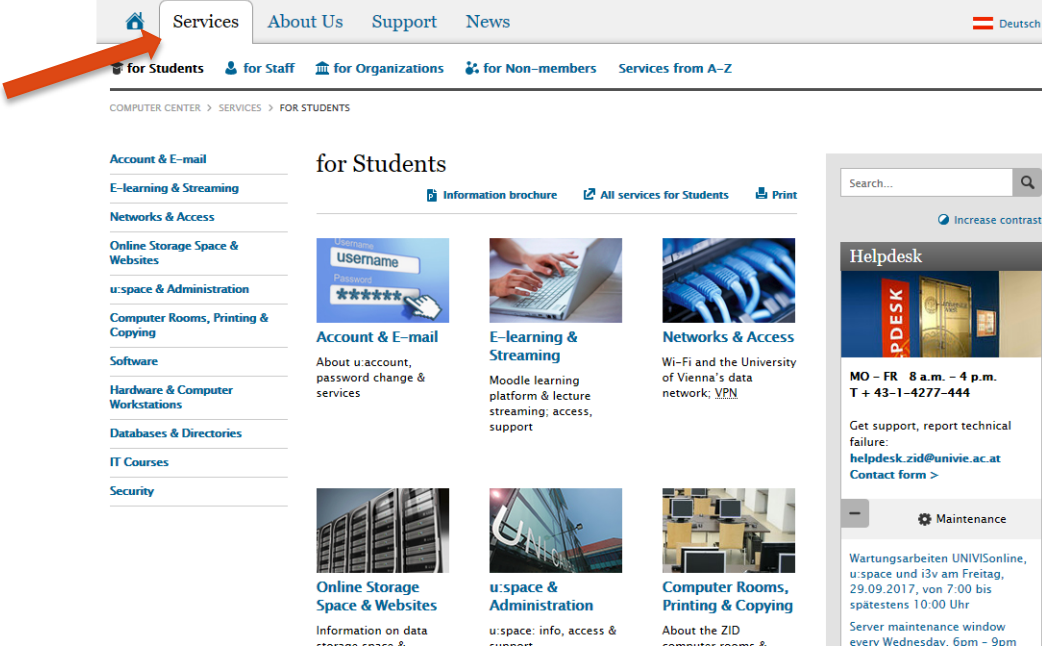- ✓ u:soft
- ✓ u:book

The ZID
zid.univie.ac.at

We operate IT services for:

– 9,700 university employees and
– Almost 100,000 students
– More than 60 different university locations

The ZID website
zid.univie.ac.at

u:account & password

During registration at the University of Vienna you have
activated your personal u:account.
zid.univie.ac.at/en/uaccount-students/

This u:account consists of:
- Your u:account userID (i.e. doej87),
- your chosen u:account password

Choose a secure password!
Don't know how? Visit: http://zid.univie.ac.at/en/password/

Need support?

Ask our Helpdesk!

E-mail

Your e-mail addresses:

1) a12345678@unet.univie.ac.at

2) userID@univie.ac.at

Choose either:

✓ Webmail (webmail.univie.ac.at)

✓ e-mail forwarding service

Moodle
moodle.univie.ac.at

- ✓ Development, updates and <u>technical</u> support
- ✓ Tutorial
- ✓ More information at: zid.univie.ac.at/en/e-learning/

Need Moodle support?

Ask our Helpdesk!

u:space
Central Information System
uspace.univie.ac.at

universität wien

Need U:SPACE support?

Ask our Helpdesk!

- ✓ Change your personal data
- ✓ Register for your courses and examinations
- ✓ Get an overview of your grades
- ✓ Use the printing service (for grade record, confirmation of enrolment, student record sheet)
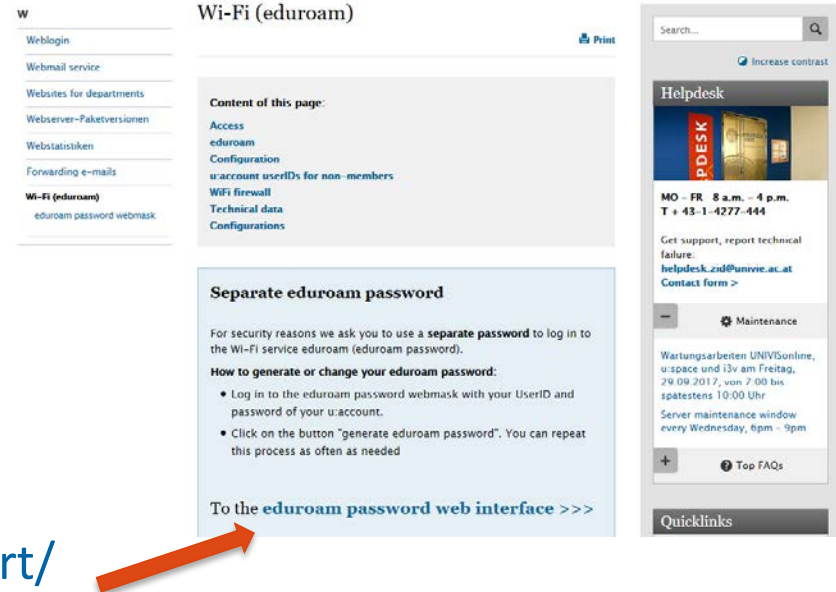
Wi-fi (eduroam)
zid.univie.ac.at/en/wi-fi/

✓ Available in all buildings, lecture halls, libraries and other public areas of the University of Vienna

✓ Generate your eduroam password →
http://zid.univie.ac.at/eduroam-passwort/

Online storage space
zid.univie.ac.at/en/fileservices/

✓ Free storage space (2 GB) for your data

✓ Access your data from everywhere at any time

✓ Automatic data backup prevents data loss

✓ Accessible from the University network

✓ Outside University data network: via VPN

Access at home via VPN

Access in the computer rooms

Access on the road via VPN

Data network of the University
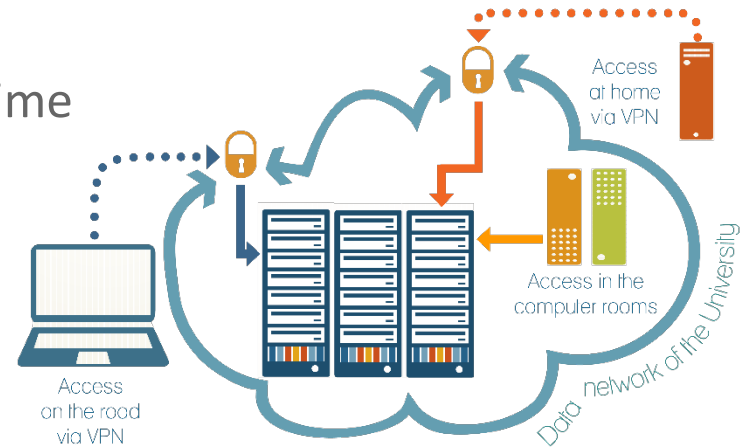
VPN – Virtual Private Network
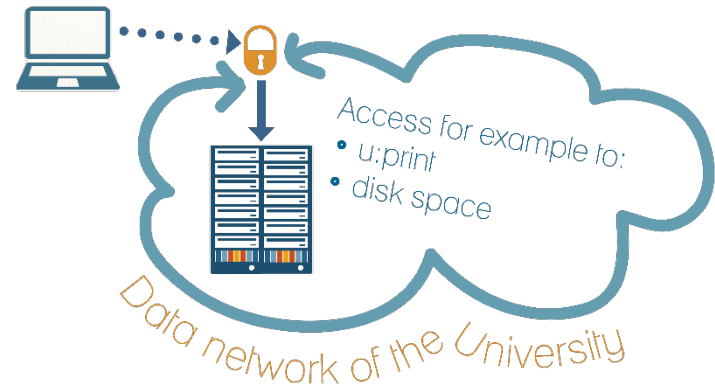## zid.univie.ac.at/en/vpn/

- ✓ For access from outside the University data network: use a VPN connection
- ✓ Easy installation with the VPN client vpn.univie.ac.at

- ✓ Online storage space/file services
- ✓ u:print service

Virtual private network (VPN)
= access to services of the university from home and on the road

Access for example to:
- u:print
- disk space

Data network of the University

Computer Rooms
zid.univie.ac.at/en/computer-rooms/

✓ For your course work

✓ List of computer rooms:
  zid.univie.ac.at/cr-standorte/

✓ Computers are equipped with standard software and applications for picture editing or statistics.

UZA II Pharmazentrum
9., Althanstraße 14
Ebene 5, Spange D,
Raum 2D558
Mo–Fr 7:30–21:30 Uhr
Sa 7:30–13:30 Uhr

UZA II Geozentrum
9., Althanstraße 14
Ebene 1, Spange A,
Raum 2A187
Mo–Fr 7:30–21:30 Uhr
Sa 7:30–13:30 Uhr

Weitere Adressen:
zid.univie.ac.at/
computer-rooms/

Campus
9., Spitalgasse 2
Hof 7.1, Erdgeschoß
Mo–Fr 7:30–21:30 Uhr
Sa 7:30–18:30 Uhr

Neues Institutsgebäude
1., Universitätsstraße 7
Erdgeschoß
Mo–Fr 7:30–21:30 Uhr
Sa 7:30–18:30 Uhr

u:print
zid.univie.ac.at/en/uprint/

✓ Printing service

✓ List of printers: http://zid.univie.ac.at/cr-standorte/

✓ How to print:
→ directly from your USB flash drive (only PDF and picture files)
→ either from the computer rooms or from home
(all files, via VPN)
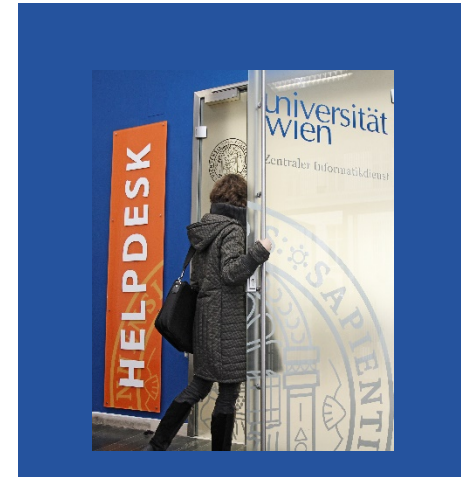
✓ A3 and colour printing

✓ You need a Facultas copy card!

u:soft
zid.univie.ac.at/en/usoft/

Need support?

- ✓ Study-related software
- ✓ Software by major providers (IBM, Adobe etc.)
- ✓ Student-friendly prices

- ✓ Microsoft Office 365 ProPlus FREE!
  → zid.univie.ac.at/ofs/

Ask our Helpdesk!

ubook.at

- ✓ Purchase notebooks and tablets by Lenovo, Apple, HP, Microsoft, Dell and Acer
- ✓ Discounted prices
- ✓ u:book shop open from 24 September to 21 October

OPEN

SALES PERIOD:
WINTER SEMESTER 2018
24.09. - 21.10.2018

SALES PERIOD CLOSES IN

26	14	29	51
TAGE	STD	MIN	SEK

For support, ask our ZID HELPDESK

Visit us

Universitätsstraße 7 (NIG)
ground floor, room C0004

Email us
helpdesk.zid@univie.ac.at

Phone us
+43-1-4277-444

Opening hours: Mon to Fri 8 a.m. to 4 p.m.

Good luck with your PhD!